

[REDACTED]
Business and Finance Manager
foi@environmentalstandards.scot
0808 1964000

[REDACTED]

5 May 2026

Dear [REDACTED]

Response to information request – ESS.IR.033 - full disclosure

I am writing in response to your email of 3 April 2026, requesting information under the Environmental Information (Scotland) Regulations 2004 (EIRs). The information you requested is as follows:

- the average length of time to reach case resolution after receiving a representation, for each year ESS has been in operation

Our response

Where ESS has reached resolution, we calculate the length of time taken to deal with the case as being from the date of receipt of the representation to the publication of the relevant report on our website. By this measure, since the establishment of ESS, it has taken ESS on average 11.5 months to deal with cases where resolution was achieved.

It is important to note that this time period includes the following steps:

- the time taken to identify an environmental failing
- the time taken to write to the public authority and reach resolution
- the time taken to write up, quality assure and publish the report

Environmental Standards Scotland Enquiries

enquiries@environmentalstandards.scot

Thistle House, 91 Haymarket Terrace, Edinburgh, EH12 5HD
0808 1964000

ESS has taken, on average, around five months from receipt of a representation to identify an environmental failing (which is, essentially, the time taken to invite the public authority to informal resolution). This period includes the time taken to assess the representation, make enquiries of the relevant public bodies (this can include multiple exchanges), provide them an opportunity to respond, seek legal advice and consider the evidence gathered.

This is a full disclosure of all the information you requested.

Right to seek a review

While we believe we have complied with your information request in full, if you are unhappy with this response to your request under EIRs, you may ask us to carry out an internal review of the response by writing to:

Mark Roberts
Chief Executive Officer
Environmental Standards Scotland
Thistle House
91 Haymarket Terrace Edinburgh
EH12 5HD
Email foi@environmentalstandards.scot

Your review request should explain why you are dissatisfied with this response, and should be made within 40 working days from the date when you received this letter.

We will issue a full response to your request for review within 20 working days of receiving it.

Yours sincerely



Business and Finance Manager
Environmental Standards Scotland

Environmental Standards Scotland Enquiries

enquiries@environmentalstandards.scot

Thistle House, 91 Haymarket Terrace, Edinburgh, EH12 5HD
0808 1964000