

Freedom of Information Officer  
[foi@environmentalstandards.scot](mailto:foi@environmentalstandards.scot)  
0808 1964000

[REDACTED]@icloud.com  
13 February 2026

Dear [REDACTED],

**Response to information request – Information not held – ESS.IR.031**

I am writing in response to your email of 29 January 2026, requesting information under the Freedom of Information (Scotland) Act 2002 (FOISA). The information you requested is as follows:

“My new build property was built in 2019 and I moved in June 2019. Since then I have discovered the water inside my property is contaminated (confirmed my Scottish water) over the last 6 years my family has had health issues which I firmly believe are due to this contaminated water.

I am requesting freedom of information act with environmental law and wanting all information that investigates risks to land and soil in and around my property in [REDACTED].”

**Our response**

ESS does not hold the information you have asked for. Accordingly, this is a notice, under section 17 of the Freedom of Information (Scotland) Act 2002 (FOISA), that the information is not held.

However, ESS would like to point you towards other organisations that may be able to help.

**Environmental Standards Scotland Enquiries**

[enquiries@environmentalstandards.scot](mailto:enquiries@environmentalstandards.scot)

Thistle House, 91 Haymarket Terrace, Edinburgh, EH12 5HD  
0808 1964000

You may consider contacting West Dunbartonshire Council or the Drinking Quality Regulator for Scotland.

Under Scotland's planning system, land contamination is a material planning consideration and the responsibility for assessing and addressing ground conditions rests with the developer. The developer must demonstrate to the planning authority that the site is suitable for its proposed use, in line with Planning Advice Note 33 (PAN 33).

Local authorities do not undertake site investigations for developments themselves, but consider and retain reports submitted by developers as part of the planning and discharge of conditions process.

Any site-specific land contamination assessment reports, remediation strategies, or remedial verification reports for the development associated with the postcode you provided would be held within West Dunbartonshire Council's planning records. This Local Authority is the appropriate authority to contact to obtain the information you are seeking if you cannot locate it yourself in their online planning register at

[https://apps.west-dunbarton.gov.uk/dcsearch\\_appx.asp](https://apps.west-dunbarton.gov.uk/dcsearch_appx.asp)

The Drinking Water Quality Regulator (DWQR) for Scotland exists to ensure that drinking water in Scotland is safe to drink and enforces the requirements of The Public Water Supplies (Scotland) Regulations 2014.

### **Right to seek a review**

While we believe we have complied with your information request in full, if you are unhappy with this response to your request under FOISA, you may ask us to carry out an internal review of the response by writing to:

Mark Roberts  
Chief Executive Officer  
Environmental Standards Scotland  
Thistle House  
91 Haymarket Terrace Edinburgh

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Email: [foi@environmentalstandards.scot](mailto:foi@environmentalstandards.scot)

Your review request should explain why you are dissatisfied with this response and should be made within 40 working days from the date when you received this letter.

We will issue a full response to your request for review within 20 working days of receiving it.

Yours sincerely,



Freedom of Information Officer  
Environmental Standards Scotland

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