

From: [REDACTED] on behalf of [ESS Representations](#)
To: [REDACTED]
Subject: RE: Environmental Event submitted via web form on 30-Jan-2022 00:10
Date: 08 February 2022 16:00:00
Attachments: [image002.png](#)
[image003.png](#)

Afternoon [REDACTED]

Thank you again for submitting your representation to ESS, and for taking the time to discuss your concerns with me.

Following our telephone conversation yesterday, I would like to offer the following information in response to your submission.

In my opinion both Environmental Health and Planning at CEC, along with SEPA have overlapping responsibilities in relation to your concerns of dust pollution from the Bonnington Quarry site. You advised during our conversation that to date you are only aware of one 'dust' incident from the site, and this occurred during adverse weather conditions. Although you and a number of local residents were rightly concerned over what happened, it appears from what you have said that this was an isolated incident and that the site was quickly inspected by SEPA.

In the event that further incidents occur or issues arise giving you cause for concern, I recommend you contact both SEPA - pollution hotline (0800 80 70 60) and CEC - Environmental Protection (0131 608 1100) to ensure all events are recorded and actioned appropriately. Ultimately, as you outline in your representation, clear communication and the sharing of information between all relevant departments/organisations can be helpful when these incidents occur. If you are unhappy with how any future incidents are handled by SEPA or CEC, or if you feel that they are not communicating effectively when such incidents do occur, it is open to you to make a complaint to them about this.

Should you feel dissatisfied with any of the response(s), action(s) or service received, the relevant body to approach at this point is the Scottish Public Services Ombudsman (SPSO) (www.spsso.org.uk). Please note that public authorities are generally expected to deal with complaints within 20 working days, and should signpost you to SPSO when they respond to your complaint.

The role of ESS has been specifically defined to avoid any overlap with the responsibilities and functions of existing oversight and regulatory bodies (such as SPSO). What this means is that, given your concerns fall under the remit of SPSO, ESS is unable to take your concerns forward. Having said this, I can confirm that the information you have told us will be held to help us in our wider monitoring role.

Should you require any clarification on any of the above, or have any further concerns please do not hesitate to contact me either by email or on my mobile - [REDACTED].

Kind regards,

[REDACTED]

[REDACTED] [REDACTED] | Environmental Standards Scotland | Ìrean Àrainneachdail na h-Alba |
Senior Investigations Officer | [REDACTED] | [REDACTED]

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